

From: Dana Beck
To: Microsoft ATR
Date: 1/2/02 2:24pm
Subject: Microsoft Settlement

As a web designer with a small business, I call myself part of the "public," and I have only one request of the Justice Department: please leave Microsoft alone.

I find it ironic that the justice Department is investigating Microsoft, since, in my opinion, theirs is one of the increasinlgy few companies that seems to give a hoot about producing quality products for the end user. They could, no doubt, put out sorry rotten software and still get it to sell, but they don't; on the contrary, their products are always top notch. Let it be said that they do a great job of serving a population with a wide diversity of needs.

I might also mention that Microsoft is the only company whose Tech Support has been able to answer any question I have posed in the over 30 years I have been in computing. I call that exceptional service in the "public interest."

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